

PRIVACY POLICY

1. THE DESCRIPTION OF PRIVACY POLICY

- 1.1 To create an account in the Tapon.am Software Application (hereinafter - the Application), you need to read the privacy policy below.
- 1.2 By studying this Privacy Policy you accept and confirm that the information you provide (phone number, name, surname, email address, date of birth, etc.) will be used by Tapon.am and its affiliated third party: Grand Master LLC, in order to improve and develop the Application, taking into account the requirements of the users of the Application and ensuring the smooth operation of the Application.
- 1.3 By accepting the terms of Privacy Policy, you confirm that at the time of creating the account you were 16 years old.
- 1.4 The personal information you provide will be processed to the minimum necessary to use in the Application.

2. WHO DOES THIS PRIVACY POLICY WORK FOR?

- 2.1 By accepting the terms of this Privacy Policy, you begin working with us as a client or an agent.

3. DATA STORAGE AND DATA PROCESSING TIME

- 3.1 The data you provide will be processed and stored exceptionally in the territories of the Republic of Armenia and the Republic of Artsakh.
- 3.2 Personal data is processed and stored in a minimum period of time, which is objectively necessary to achieve the goals of data processing.

4. Data collected by us

- Data that you provide us when you create an account
- Data that are collected by using the application

- 4.1 The following information is stored in Tapon.am application.

User profile - we collect data when a user opens an account or updates his account.

To the list of such data may belong: Username, email address, phone number, password, address, passport details and date of birth.

Location information - we collect accurate or approximate information about the user's location if the user allows the transfer of this data from his mobile device.

Transaction Information - We collect transaction data between users.

Application usage data - we collect data on how users use the application, this information includes data that allows us to see the day, month and date of access to the user application.

Data about the devices used for the application - We collect data about the devices used for the Application: device type, device IP address and language that user prefers when using the application, and so on.

Communication data - we allow users to interact with each other using the application, which allows them to communicate with each other through messages or calls.

In order to improve the quality of services and ensure security, we reserve the right to collect and use the above data.

Data from other sources –

- Reviews, ratings, comments from users
- Agent car data (car license plate, etc.)
- Information about the place of residence of the subscriber (or location)

5. HOW WE USE DATA

5.1 We collect the information you provide for the following purposes:

- To increase application security
- To support users
- To conduct research for application development
- So that users can communicate with each other
- In cases stipulated by the legislation of the Republic of Armenia

6. DATA PROTECTION

We take all necessary technical and organizational measures to protect the data you provide.

The above measures will be implemented at a high level in order to protect your personal data from loss, illegal processing, and taking into account the risks associated with the protection of personal data.

7. YOUR RIGHTS

7.1 You have the right to receive information freely about the data you provide, change or supplement them by going to your personal account.

8. PRIVATE POLICE UPDATES

8.1 The positions of the Privacy Policy can be changed to reflect the requirements of the law, as well as ensure the smooth operation of the application.

8.2 If such changes are not material to your rights and obligations, we reserve the right not to notify you of such changes.